

You're good to go!

CLIENTS OF THE MONTH

We thank you for your loyalty!

Appleton East - Kimberly | Sandy Walton
Appleton Express | Michael Oney
Appleton North | Jack & Amanda Hayden
Neenah | Chuck Escamilla
Green Bay East | Jill Malcolm
Green Bay West | Josh Ragen
Stevens Point South | Al & Kathy Koback
Stevens Point Express | Earl & Crystal Nations
Stevens Point East | David & Trina James
Shawano | Tanja Foral
Weston | Samantha Ward

FLEET ACCOUNT OF THE MONTH

We thank you for your business!

Weston | Walt's Petroleum Service

OTTO'S OFFER OF THE MONTH



FREE BATTERY CHECK

Professional Services

If your vehicle starts slow or seems to lose power, we'll give your battery a free inspection. We'll test the battery and charging systems free of charge. Don't wait until you're stranded.

Slow engine starts
Dim headlights
Dashboard warning light
Loose battery cables
Corrosion on battery terminals

AutoSelect
REPAIR • SERVICE • TIRES
You're good to go!

WHERE DOES HEAT COME FROM?

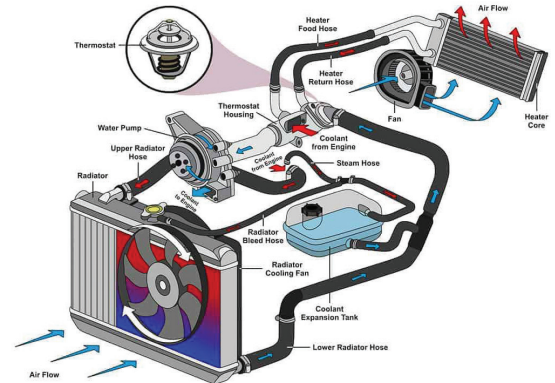
You may have wondered where the warm air in your passenger compartment comes from. Well, as your engine starts to warm up, it also warms the coolant/antifreeze that circulates around the engine and through the radiator. There is also a hose that carries coolant/antifreeze from the engine to the heater core and another that takes it back into the engine. The heater core looks like a little radiator and lives in the air blend box behind the dashboard.

When you turn on the heat, air blows over the heater core, is warmed and comes into the cabin. Some vehicles have a heater valve that directs coolant through the heater core when the heat is on and bypasses the heater core when the heat is off. In other vehicles, the temperature of the air is controlled within the air blend box by how much air is directed over the heater core.

The engine cooling system, in a larger sense, also encompasses the heater core. Things that adversely affect, say, your radiator will also harm your heater core. The coolant/antifreeze contains corrosion inhibitors that coat the surfaces inside the cooling system, including the heater core. When the corrosion inhibitors are depleted, the cooling system can become corroded, filled with contaminants, and may even start to leak.

There are several signs of a leaky heater core: First you may notice a sweet smell from your vents. This is coolant leaking out and getting into the air. You may even see vapor coming out the vents and notice a film building up inside the windows. Of course, breathing coolant vapors is not good for you.

You may also see coolant on the driveway. Depending on the design of your vehicle, you may even get coolant leaking out into the foot wells of the cabin.



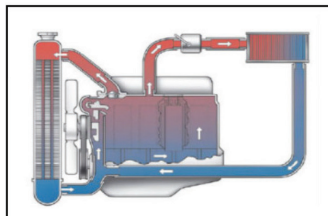
Coolant/antifreeze leaking out through the heater core means that the overall coolant level in the system will be low and the engine is in danger of overheating - which is the most common cause of mechanical breakdown.

The good news is that the things you do to protect your cooling system also protect your heater core. Changing your coolant/antifreeze as directed by your vehicle manufacturer or upon the advice of your service technician will help ensure your coolant has enough corrosion inhibitors working to protect the system. Also, quickly repairing any leaks and inspecting hoses for signs of internal breakdown will help keep things from becoming an emergency.

Talk with your service advisor at Auto Select about when a cooling system service should be performed.

Learn more at:
Cooling System | Auto Select
autoselectonline.com

STOP IN FOR A RADIATOR FLUSH AND FILL SERVICE



More than just a "drain-and-fill." We will assess the state of your radiator and service your cooling system fully which includes:

- Comprehensive Cooling system inspection
- Pressure check and tests for leaks
- Machine-powered radiator flush with new antifreeze
- Addition of flush chemicals, sealant and lubricant

\$89.99

NOT VALID WITH OTHER OFFERS - OFFER VALID THROUGH 12/31/20

AutoSelect
REPAIR • SERVICE • TIRES
You're good to go!

Happy Holidays from Everyone at Auto Select



Don't forget to ask about our Expanded Rewards Program!

December

TRIVIA

1. The months September, October, November, and December are named after numbers. What number is December named after?

September was named after 7, October for 8, November for 9, and December for 10. The prefix "Dec" means "ten," like in "decade".

2. On December 7, 1941, Pearl Harbor was attacked. People will remember this date forever. Who was it that attacked Pearl Harbor?

Japan - Pearl Harbor was a military base in Hawaii, in the United States. The attack caused the United States to enter World War II.

3. In New York City, a huge ball is dropped in the last minute before the new year. Where in New York City is it dropped?

The huge ball, made of crystal, slides down a pole in Times Square. It is not dropped as if you let go of an object you were holding. After the ball reaches the bottom, a new year has begun, and "Auld lang syne" is played, celebrating the new year.



HOLIDAYS

December 21 - First Day of Winter

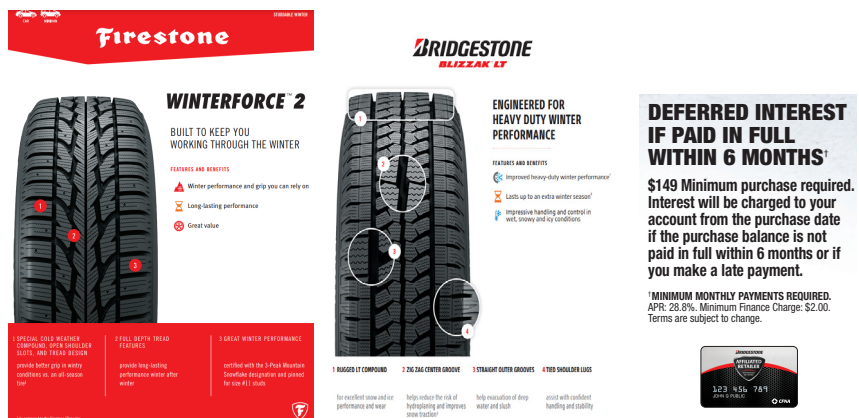
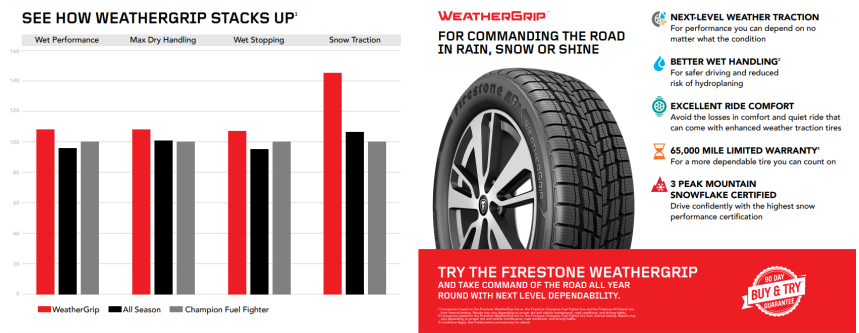
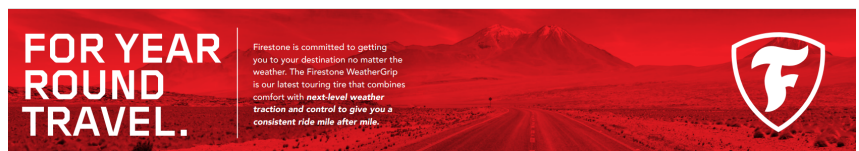
December 25 - Christmas Day

December 31 - New Year's Eve

TIRE NEWS!

2 SIMPLE WAYS TO SHOP TIRES

1. VISIT WWW.AUTOSELECTONLINE.COM
2. STOP IN TO SPEAK WITH A SPECIALIST

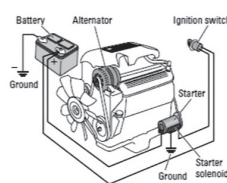


TEST YOUR STARTING & CHARGING SYSTEM

\$19.99*

INCLUDES TESTING & INSPECTING OF:

- Alternator
- Starter
- Battery
- Belts



AutoSelect
REPAIR SERVICE TIRE
NL-CS

NOT VALID WITH OTHER OFFERS - OFFER VALID THROUGH 12/31/21

IS SOMETHING LEAKING?

STOP IN FOR A

FREE

PINPOINT LEAK DETECTION TEST

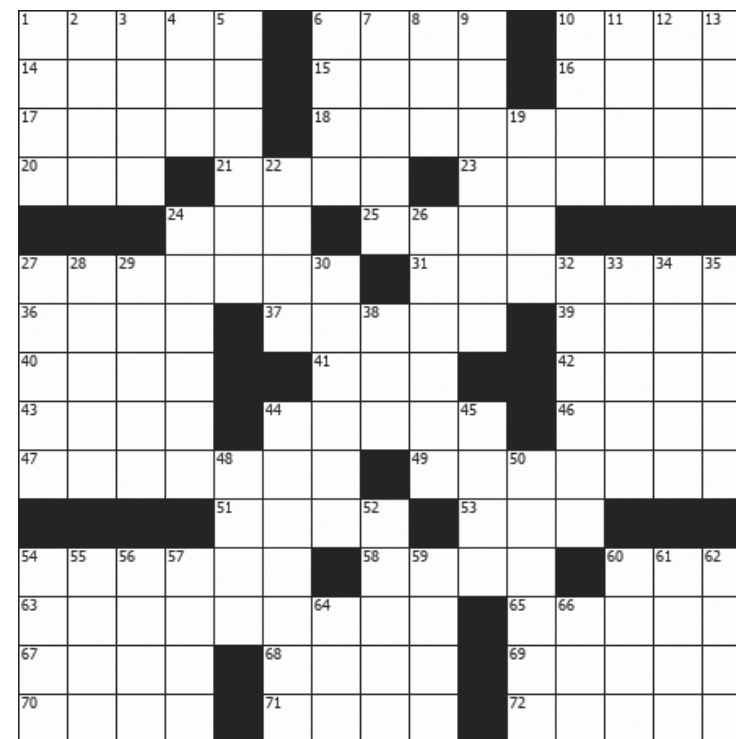
Catch leaks before they cause more EXPENSIVE PROBLEMS!

\$29.99 VALUE!

AutoSelect
REPAIR SERVICE TIRE
NL-JJ

NOT VALID WITH OTHER OFFERS - OFFER VALID THROUGH 12/31/21

DECEMBER CROSSWORD



Solution on back.

ACROSS

1. Rub clean
6. Stitched line
10. ____-service
14. Texas shrine
15. Group of three
16. False god
17. Holy ____ Empire
18. Cease-fire
20. ____ a girl!
21. Fair (hyph.)
23. Boil
24. Child's game
25. At any ____
27. Attacks
31. Sweet course
36. Food shop
37. Patriot ____ Allen
39. Continually
40. The ____ Office
41. Knock sharply
42. Opera star
43. Divorce city
44. Birds' abodes
46. Passed effortlessly
47. Main courses
49. City in Washington
51. Luxurious

DOWN

1. Eastern garment
2. Coagulate
3. Male sheep
4. Actress ____ Thurman
5. Tiny tree
6. Terminals (abbr.)
7. Blooper
8. Objective
9. Dampen
10. Spot
11. Prepare copy
12. ____ Ness
13. Escape
19. Visualizes
22. Eye suggestively

53. Lincoln's nickname
54. Finally (2 wds.)
58. Aristocrat
60. Space between teeth
63. Dawdling
65. Critic Roger ____
67. Plus
68. Common skin problem
69. Mr. Claus
70. Smack
71. Go first
72. Ringlet
26. Modifies
27. Idolize
28. Lucky number
29. Incline
30. Tension
32. Calm
33. Boot out
34. Make merry
35. Vocation
38. Owns
44. Impartial
45. Burn
48. Other than
50. Most skillful
52. Hair dye
54. What a pity!
55. Highway fee
56. ____ Marie Presley
57. Over
59. Mellowed
60. Cowboy ____ Autry
61. ____ and crafts
62. Sch. groups
64. Decorate a cake
66. Watering hole

Why was a national speed limit of 55 mph enacted in 1974??



A: The national maximum speed limit law in the United States was a provision of the 1974 emergency highway energy conservation act that prohibited speed limits higher than 55 miles per hour. It was drafted in response to oil price spikes and supply disruptions during the 1973 oil crisis.

Homemade Eggnog

INGREDIENTS:

- 12 Large eggs
- 1 1/2 Cups sugar
- 1/2 Teaspoon salt
- 8 Cups whole milk, divided
- 2 Tablespoons vanilla extract
- 1 Teaspoon ground nutmeg
- 2 Cups heavy whipping cream
- Additional nutmeg, optional

DIRECTIONS:

1. In a heavy saucepan, whisk together eggs, sugar and salt. Gradually add 4 cups milk, cook and stir over low heat until a thermometer reads 160-170 degrees, 30-35 minutes. Do not allow to boil. Immediately transfer to a large bowl.
2. Stir in vanilla, nutmeg and remaining milk. Place bowl in an ice water bath, stirring until milk mixture is cool. (If mixture separates, process in a blender until smooth.) Refrigerate, covered, until cold, at least 3 hours.
3. To serve, beat cream until soft peaks form. Whisk gently into cooled milk mixture. If desired, sprinkle with additional nutmeg before serving.



WE LOVE REFERRALS!

That's how most of our loyal clients come through our doors for the first time. Please spread the word about the great services we offer. Refer us to your friends, neighbors, colleagues and anyone that you know and we'll...

- Add **\$25** to **YOUR** Auto Select Rewards Program
- Give your referral **\$25 off** their 1st visit of \$50 or more



Don't forget to ask about our...

EXPANDED REWARDS PROGRAM

Updated Car Care Program Includes New Benefits

Earn 3% on all your Auto Repairs, Service and Tires

Ask your Service Advisor for Details!

AutoSelect

REPAIR • SERVICE • TIRES

You're good to go!

PICK UP DROP OFF SERVICE
FREE VALET SERVICE

FREE SHUTTLE SERVICE



Have a favorite recipe?

Submit to newsletter@autoselectonline.com.
If we choose yours to publish next month,
you'll win a free oil change!



For more information visit www.AutoSelectOnline.com

DECEMBER CROSSWORD SOLUTION

S	C	R	U	B		S	E	A	M		S	E	L	F	
A	L	A	M	O		T	R	I	O		I	D	O	L	
R	O	M	A	N		A	R	M	I	S	T	I	C	E	
I	T	S		S	O	S	O		S	E	E	T	H	E	
			T	A	G		R	A	T	E					
A	S	S	A	I	L	S		D	E	S		S	E	R	T
D	E	L	I		E	T	H	A	N		E	V	E	R	
O	V	A	I		R	A	P				D	I	V	A	
R	E	N	O		N	E	S	T	S		A	C	E	D	
E	N	T	R	E	S		S	E	A	T	T	L	E		
					L	U	S	H		A	B	E			
A	T	L	A	S	T		E	A	R	L		G	A	P	
L	O	I	T	E	R	I	N	G		E	B	E	R	T	
A	L	S	O		A	C	N	E		S	A	N	T	A	
S	L	A	P		L	E	A	D		T	R	E	S	S	

Valued Auto Select Client or

PRSR STD
US POSTAGE
PAID
WAUSAU WI
PERMIT #600

Client Satisfaction Rating 4.8 out of 5 Stars



Here's what our clients are saying...

I was pleased with the service and the follow up reminders of future service needs for my vehicle. I was very satisfied as usual and will continue to bring my car here. **Gary K - Appleton East**

First time there, got referred by a family member. **Excellent service, friendly and not pushy!** Will return for future service! **Kelly P - Appleton Express**

They smoothed out a really rough ride. Tires and alignment. Only complaint is it took all day. Thanks Auto Select. **Volker G - Appleton North**

I appreciate their honesty as I've had bad experiences with some mechanics in town that were trying to sell and make money off of me. I was nervous at first but after my experience, **I will continue to use them for future services.** **Sue L - Green Bay East**

Professional, knowledgeable, and prompt. Recommended! **Katie G - Green Bay West**

My 1st time at Auto Select. **Exceptional service in everyway. Happy to have a place I can trust.** Special thank you to Anthony Zimmerman. He is professional, knowledgeable, personable and kind. **Patty - Neenah**

I have had two vehicles here for repair and had a very positive experience both times the work was done excellent. Dealt with Jesse at the front desk who was awesome to work with along with everyone there. They've been very professional and very kind and I will be returning to get my vehicle repairs done here in the future. Thanks for having such a great team at Auto Select in Shawano!!! **Margaret G - Shawano**

I am very satisfied with the service(s) provided from Auto Select Stevens Point East & would highly recommend to ALL! **Deb W - Stevens Point East**

As usual, very fast service at a reasonable price. **Gene D - Stevens Point Express**

I always take my vehicles here. I know that I can trust Chris, Tony, and the rest of their staff to tell me what needs to be fixed now versus what can be fixed later. They make necessary recommendations that they believe are in your best interest, while also not trying to "sell" you on more work. **I have routinely used Auto Select in the past and will continue to in the future. Highly recommend!** **Dillion S - Stevens Point South**

I was so impressed by the employees at Auto Select. My check engine light turned out to be a major issue, that I wasn't expecting. But they immediately started to work on my car. I will definitely use their services in the future. **L Olson - Weston**

BUSINESS HOURS

MONDAY - FRIDAY: 7:00 am - 6:00 pm
SATURDAY & SUNDAY: Closed

IN THIS ISSUE

Where Does Heat Come From?
December Trivia & Holidays
December Tire News + Offers • Crossword Puzzle
Recipe: Homemade Eggnog



Welcome to the *Auto Select Family!*

During the month of November we have welcomed **779 new clients** to the Auto Select Family!

We hope you enjoy this monthly publication of **The Auto Select Car Care Chronicles.**

Appleton: East (920) 993-3339 • Express (920) 734-0555 • North (920) 364-9540 | Green Bay: East (920) 465-3790 • West (920) 494-4936 | Neenah (920) 722-2466

Shawano (715) 524-8266 | Stevens Point: East (715) 341-1600 • Express (715) 341-1576 • South (715) 341-1576 | Weston (715) 355-4050