

## You're good to go!

## CLIENTS OF THE MONTH

We thank you for your loyalty!

Appleton East - Kimberly | Nathan Niemuth
Appleton Express | Andrew Perry
Appleton North | Larry Mueller
Neenah | Casey Bodwin
Green Bay East | Mary Steffke
Green Bay West | Greg Schroeder
Stevens Point South | John and Anne Femal
Stevens Point Express | Rick and Lucy Zupan
Stevens Point East | Graham and Sue Godfrey
Shawano | Jamie Flaig
Weston | Kim and Gwen Tapper

## FLEET ACCOUNT OF THE MONTH

We thank you for your business!

Stevens Point East | Badger Heating and Cooling



### TAKING THE HEAT 🚜 🚜 🦂



You know your vehicle has a lot of hoses that carry various fluids. And if you have a heater in your vehicle, you will have heater hoses.

Heater hoses connects to and from the engine so some coolant can be circulated through a little radiator called a heater core. In cold weather, that heater core acts as a heat exchanger to heat up your cabin.

Even in the hot weather, the heater hoses can prove problematic. That is because they may remain pressurized even though you are not running your heater. Heater hoses are made from tough materials since they must handle heat and pressure. But even the durable rubber, plastic and metal they are made from can crack or leak from years of use. That means coolant can be sprayed out into the engine compartment or leak onto a driveway or garage floor.

You may be able to see a puddle of coolant under your vehicle or perhaps smell the odor of the coolant under the hood. Some say it has a sweet smell. Another sign coolant may be leaking out of the heater hoses is your engine may be running hotter. You'll be able to tell by watching the heat gauge on your dash. Let's say your heat gauge usually points just slightly below halfway between the C and H (Cold and Hot) of the heat gauge. But now it is just slightly above. That's enough to tell you that the coolant temperature has gone up a little, a possible sign of trouble.

This is a good time to schedule an appointment have us look. If we catch the leak when it's small, it's

a relatively simple matter of draining the coolant, replacing the hoses and replacing the coolant. Sometimes, though, a heater hose can suddenly burst and a lot of coolant can leak out quickly. That can, in turn, cause your engine to start to overheat. In that case, you may see your vehicle's temperature gauge shoot up pretty quickly. No coolant can cause severe engine damage. Preventative maintenance is your best insurance against heater hose problems

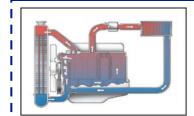
A **radiator flush** provides several benefits to your vehicles cooling system. There is a significant difference between a flush of the cooling system and a simple draining of the radiator. Draining the radiator only removes about 50% of the total antifreeze in the system and leaves behind contaminants that have built up in the system over time. Leaking or corroded radiators and heaters can restrict coolant flow causing poor heater performance and engine overheating. The benefits of having your cooling system flushed are:

**Removes rust and scale deposits.** Over time rust and scale deposits build up within the radiator. A flush helps to remove these deposits, which get pushed out with the old antifreeze. This is important since these buildups can cause overheating or even damage your radiator.

**Lubricates the water pump**. The additives in the coolant lubricate the vehicles water pump. This helps to lengthen the life of the water pump.

**Inspection of the Cooling Syste**m - A complete inspection of your cooling system

#### STOP IN FOR A RADIATOR FLUSH AND FILL SERVICE



More than just a "drain-and-fill." We will assess the state of your radiator and service your cooling system fully which includes:

- Comprehensive Cooling system inspection
- Pressure check and tests for leaks
- Machine-powered radiator flush with new antifreeze
- Addition of flush chemicals, sealant and lubricant

NOT VALID WITH OTHER OFFERS - OFFER VALID THROUGH 12/31/20





#### **HUMOR**

A little girl asked her father, "Daddy? Do all Fairy Tales begin with Once Upon A

He replied, "No, there is a whole series of Fairy Tales that begin with "if Elected I promise..."

December is the month when the kids begin to discuss what to get Dad for Christmas.

Some insist on a shirt.

Others insist on a pair of socks.

The argument always ends in

I asked my phone, "Siri, why am I so bad with remembering?"

She said, "I'm Alexa, you moron."



#### **HOLIDAYS**

**December 21** - First Day of Winter

December 25 - Christmas Day

December 31 - New Year's Eve

#### **TIRE NEWS!**

#### **2 SIMPLE WAYS TO SHOP TIRES**

- 1. VISIT WWW.AUTOSELECTONLINE.COM
- 2. STOP IN TO SPEAK WITH A SPECIALIST



#### **DECEMBER** OFFERS!



## **& SAVE \$10**



battery purchase

NOT VALID WITH OTHER OFFERS - OFFER VALID THROUGH 12/31/20

#### **HOLIDAY SAVINGS**

THANK YOU FOR BEING SUCH A **GREAT CLIENT!** 

**\$20 OFF** from \$100-\$250

\$40 OFF your repair or service from \$500-\$749

\$30 OFF your repair or service from \$250-\$499

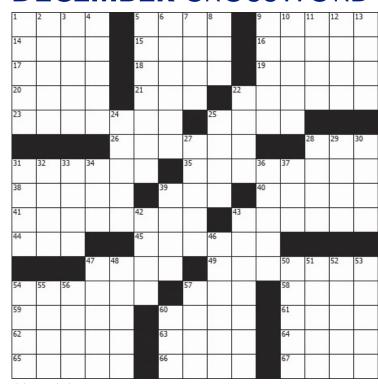
\$50 OFF your repair or service from \$749 & up!

**PLATINUM:** 



NOT VALID WITH OTHER OFFERS - OFFER VALID THROUGH 12/31/20

#### **DECEMBER CROSSWORD**



1. Pack tightly

5. Picks 9. Shine

14. Existence 15. Cats' feet

16. Soup dipper

17. Keen 18. Cleveland's waterfront

19. Infuriate 20. Agra attire

21. Pester 22. Athens' country 23. Made happy

25. Tavern orders 26. Ironed fold 28. Hooting bird

31. Scoffs 35. Intimate appare

39. Train depot (abbr.)

40. Clumsy 41. Performance group

43. Girls 44. Pint-sized 45. Male pilot 47. Liability

49. A Great Lake

54. Restaurant

59. Amphitheater

61. Drama divisions

64. Actor Richard \_\_

63. Designer Christian

60. Land unit

62. Leases

65. Old hat

66. First garden

67. Love god

1. Necklace part

6. Formal procession

2. Competitor

3. In flames

7. Tiny branch

8. Compass dir

11. Brim

12. Actor \_

13. Slight

DOWN

57. Army insect 58. Comic \_\_\_\_ Carvey

27. Modify 28. Mineral deposits

29. Rub dry 30. Rents out

24. Beat it!

25. India's continent

31. Gush forth 32. Naught 33. Otherwise

34. Supplement 36. Huge 37. Certain dashes

39. Cut

42. Newborn 43. Portable lamp

46. Actress Marilyn \_ 47. Fender nicks

48. Rub out 4. Radio and newspapers, e.g. 50. Old saying 5. Can \_\_\_\_\_ (kitchen devices) 51. Marathon runne

52. Preface 53. Desert stops

54. Wyatt \_\_\_\_ 9. Blinding light 55. Length times width 10. Highway divisions

56. Perfect scores 57. Tart 60. Citrus drink

22. Secluded valley

#### What is the name of this Christmas Fudge classic American truck?



#### DOWNLOAD THE Auto Select **MOBILE APP IT'S FREE & EASY TO USE!**

SIMPLY GO TO YOUR APP STORE AND SEARCH "AUTO SELECT"

INGREDIENTS: Cooking spray 2 3/4 c. chocolate chips 1 (14-oz.) can sweetened condensed milk 2 tbsp.heavy cream

4 tbsp.butter 1 tsp.pure vanilla extract

1/4 tsp.kosher salt 3 tbsp.Christmas sprinkles

#### DIRECTIONS:

1. Line an 8" x 8" baking pan with parchment paper and grease with cooking spray. In a medium saucepan over medium heat, melt chocolate, condensed milk, butter, cream, vanilla, and salt together. Stir until smooth then pour into prepared pan.

2. Top with sprinkles and refrigerate until set, about 2 hours. Cut into squares to serve.



#### Don't forget to ask about our ... **EXPANDED REWARDS PROGRAM**

**Updated Car Care Program Includes New Benefits** 

Earn 3% on all your Auto Repairs, Service and Tires Ask your Service Advisor for Details!



# AutoSelect REPAIR • SERVICE • TIRES You're good to go!



#### Have a favorite recipe?

Submit to newsletter@autoselectonline.com. If we choose yours to publish next month, you'll win a free oil change!



#### DECEMBER CROSSWORD SOLUTION

С	R	Α	М		0	Р	Т	S		G	L	Е	Α	М
L	I	F	Ε		Р	Α	w	s		L	Α	D	L	Е
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S	Α	R	I		N	Α	G		G	R	Е	Е	С	Е
P	L	Е	Α	S	Е	D		Α	L	Ε	S			
				С	R	Е	Α	s	Е			0	w	L
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w	Е	Е			Α	1	R	М	Α	N				
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E	Α	Т	Е	R	Υ		Α	N	Т		D	Α	N	Α
Α	R	Е	N	A		Α	С	R	Е		Α	С	Т	S
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#### For more information visit www.AutoSelectOnline.com

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**Valued Auto Select Client or** 

#### **Client Satisfaction Rating 4.8 out of 5 Stars**

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## Here's what our clients are saying ...

**Highly recommend this place.** Got me in on same day when I called. Very professional and work was done to my satisfaction and in a timely manner. *Paul M - Appleton East* 

They go above and beyond to help customers with oil changes, and much more been going to these guys for years with every vehicle that I've owned. Gail S.-Appleton Express

I brought my truck in and Tony fixed it for a lot cheaper than I was quoted @ other places, thanx guys! I always recommend you when asked where I take my vehicle, great job! My daughter and son in law now come there. Virginia M. – Appleton North

Anthony was very helpful in finding me the best bang for my buck on a set of tires. He seems to be a very genuine person. I am excited to take my car in and will gladly stay a customer as long as I live here.

Morgan R – Neenah

This facility is amazing! Hands down the nicest people and very honest. They have always been flexible with appointments and getting me in and have loaner vehicles to use so I can run errands. I always have things explained to me in a manner I understand and never feel pressured to do any work that isn't necessary. I highly recommend Auto Select for all your vehicle maintenance needs. Laura Lee L - Green Bay East

These guys are always super helpful and careful to make sure that what's broke gets fixed not what you think is broke. They are ultra-fair and will back up their work. Have been going to Auto Selects for 15 years and have never had a bad experience. This from a guy who can change his own oil and has a dad who worked as a mechanic for 45 years. Michael V - Green Bay West

I have always had great service in a timely matter. Cameron H - Shawano

**Excellent customer service!!** Fast, knowledgeable & take special care of both my vehicles every time! *Denise O - Stevens Point East* 

**This place was a LIFE-SAVER!** No wait, immediate assistance and quick repair/replacement of a flat tire while on a road trip across the state. On our way again shortly after. Extremely helpful, friendly and professional and offered the best option at a beyond-reasonable rate. Highly recommend. *Amanda L - Stevens Point Express* 

**Amazing customer service and extremely helpful.** They put on 4 new tires and did my alignment right away and my SUV has never drove so smooth. *Becky B – Stevens Point South* 

**Auto Select is one of the most reputable companies I know.** I've been using them for over a decade. Their workmanship is second to none. The team of service writers and technicians are knowledgeable, and they will not steer you wrong. *Johnathon K - Weston* 

#### **BUSINESS HOURS**

MONDAY - FRIDAY: 7:00 am - 6:00 pm SATURDAY & SUNDAY: Closed

#### IN THIS ISSUE

Taking the Heat - Heater Hoses
December Humor & Holidays
December Tire News + Offers • Crossword Puzzle
Recipe: Christmas Fudge



#### Welcome to the auto Select Jamily!

During the month of November we have welcomed **709 new clients** to the Auto Select Family!

We hope you enjoy this monthly publication of The Auto Select Car Care Chronicles.