

You're good to go!

CLIENTS OF THE MONTH

We thank you for your loyalty!

- Appleton East - Kimberly | Sarah Thompson
- Appleton Express | Doreen & Alan Scholl
- Appleton North | Scott & Amy Schefe
- Neenah | Chad Mulheron
- Green Bay East | Laura Norman
- Green Bay West | Dan & Ruth Forbes
- Stevens Point South | Phil Galloway
- Stevens Point Express | Dixie Griesbach
- Stevens Point East | Holly Mrozinski
- Shawano | Gary & Elaine Krohn
- Weston | Jamie & Shanna Sanchez

FLEET ACCOUNT OF THE MONTH

We thank you for your business!

Shawano | Shawano City Police Dept.

OFFER OF THE MONTH



CAR CARE SPECIAL

ALL FOR ONLY \$79.99*

- Synthetic Oil Change
- Premium Extended Life Oil Filter
- Tire Rotation
- Starting & Charging Systems Tests
- 60 Point, Brake & Chassis Inspections
- Consultation on any concerns found
- Lubricate Suspension Parts where applicable

NOT VALID WITH OTHER OFFERS - OFFER VALID THROUGH MARCH 31, 2024

* Up to 5 quarts. Additional quarts of Oil Required are extra.



4 VEHICLE NOISES THAT SHOULD SEND YOU TO YOUR MECHANIC!

Almost every driver has had to deal with vehicle noises, sometimes annoying, sometimes alarming sounds from your vehicle alerting you that something unusual might be going on. Whether it's a bang, ping, clunk or a rattle, anytime your automobile makes an unusual sound, it's time for you to pay a little closer attention to what it might be trying to tell you. This handy guide below lays out the sounds that warrant the most attention.

GRINDING NOISE?

Most of the time when you hear car noises that sound like grinding it's an indication that one of your vehicle's components has worn out. If the grinding gets worse when you hit the brake pedal – or if you can feel it through the pedal itself – it's not something you should ignore. The same can be said for a grinding sound that emanates from a specific wheel while the vehicle is rolling, even if it's in neutral. This can be a sign that a wheel bearing needs to be replaced, which is not the kind of repair you can delay. Delaying a repair is not only dangerous for yourself and other drivers, it can also make the cost of the repair grow exponentially. If a wheel bearing degrades to the point of damaging the hub or spindle, your repair costs could go up.

RUBBING NOISE?

Typically, most car noises that involve a rubbing sound mean just that – some part of your automobile is touching another part when it really shouldn't. This can be as simple as a piece of loose trim rubbing on a tire, or a tire touching the inside of a wheel well during a turn, but don't ignore it! Two parts rubbing together often leads to at least one of them failing over time. It doesn't take long for one part to make a hole in another either, so get it checked out ASAP.

CLUNKING NOISE?

Clunking car noises usually indicate that something is loose or worn out, either in your vehicle's drive train or its suspension system.



If you hear a clunk when going over a speed bump or hitting a pothole – and if that clunk is accompanied by a more metallic sound – that usually points to a suspension issue, which could mean a bushing, control arm, strut, strut bushing, or shock absorber needs to be replaced. If the clunk happens when you hit the gas pedal or shift gears, then you are most likely looking at a U-joint or CV joint that is on its way out. An engine mount may also be the culprit if the sound happens when shifting into forward or reverse.

PINGING NOISE?

If you hear a distinct ping coming from your engine when you accelerate, especially uphill, then you might be using the wrong type of gasoline in your car. Every vehicle requires a certain octane level to resist "knock," which is a term used to describe the fuel in each cylinder igniting before the spark plug has fired. Knock can damage your engine, and it robs you of both power and fuel mileage. Some high performance engines require high octane fuel, but so do some luxury vehicle engines. Using less expensive gas (which is usually lower in octane) may save money now, but it can cause expensive problems later. Filling up with that type of gasoline doesn't fix the issue though, so you should find out what damage the pinging caused in your engine.

For more information on car noises, chat with a knowledgeable expert at Auto Select!

Free PICK UP - DROP OFF - VALET & SHUTTLE SERVICE

Remember to ask about your Auto Select Rewards Balance!

AutoSelect

REPAIR • SERVICE • TIRES

You're good to go!



Community Support
Post of the Month

Have a favorite recipe?

Submit to newsletter@autoselectonline.com. If we choose yours to publish next month, you'll win a free oil change!



MARCH CROSSWORD SOLUTION

H	A	L	O	M	A	S	T	S	A	C	M	E	
A	M	I	D	A	L	P	H	A	T	H	A	N	
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For more information visit www.AutoSelectOnline.com

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Client Satisfaction Rating **4.8** out of **5** Stars



Here's what our clients are saying...

Mike was super friendly and helpful, very clean waiting area and restroom, will be having all my service done here! Highly recommend!! *Todd K., Appleton East*

Easy in and out. Employees are very knowledgeable and polite. Been going here for the last 15 years. I would recommend this service to my family and friends. *Bob G., Appleton Express*

Very professional, knowledgeable and honest. I'd recommend them anytime. Everyone we talked to were so friendly and not at all pushy. Need service go to them you won't be sorry! *Patty, Appleton North*

Kind, trustworthy, reasonably priced and they were able to get me in on short notice. Thank you! I was sick of being overcharged for an oil change at the dealership and decided to take a leap of faith somewhere I have never been and now they will have a forever customer in me. *TA, Neenah*

Great place to bring your car for repairs! Jeremy & Eric are very knowledgeable and professional. The entire crew is very friendly and professional. They can repair just about any issue your vehicle is having. *Carl R., Green Bay East*

I have been going to Auto Select for 3+ years. Montana and his team are just great. They take a common sense approach to auto repairing. They explain exactly what is needed and do not 'pad' the repairs. The most important aspect is they do not patronize or condescend to female customers, treating us fairly. I will always go to Auto Select for my automotive needs. *Kathryn B., Green Bay West*

Had another great experience here the other day. Work needed was covered in detail before hand. All work was timely done and cost estimate was right on, important for this retiree. Doug's crews both behind the counter and in the shop are experienced and quality. As I get older and vehicles get more intricate, these folks are my go to increasingly. 15 yr customer. *Ken, Stevens Point South*

Auto select is a wonderful establishment, very kind customer service! Made sure you are taken care of, Less than 15 mins in and out! They also make sure your whistle is wet with free beverages. Would definitely recommend y'all to get an oil change at Auto Select! *Jude A., Stevens Point Express*

Service was amazing! Service was quick and always done correctly! I really appreciate how they always remember my name when I enter the store! Great place to go for car care! *Brock R., Stevens Point East*

Excellent place ! Needed a battery and most other places didn't have the one I needed. They had one and almost immediately were able to install that battery. *Curt S., Shawano*

Very knowledgeable technicians! I made my appointment and got my car looked at the same week. It was hard to find someone in Northern Wisconsin with BMW experience but now I won't go anywhere else! *Jamie S., Weston*

BUSINESS HOURS

MONDAY - FRIDAY: 7:00 am - 5:30 pm
SATURDAY & SUNDAY: Closed

IN THIS ISSUE

Noises That Should Send You to Your Mechanic
March Humor & Holidays
March Tire News + Offers • Puzzles
Recipe: White Bean Sausage Skillet

WE'RE PROUD TO SUPPORT



Welcome to the *Auto Select Family!*

During the month of February we have welcomed **702 new clients** to the Auto Select Family!

We hope you enjoy this monthly publication of **The Auto Select Car Care Chronicles.**

Appleton: East (920) 993-3339 • Express (920) 734-0555 • North (920) 364-9540 | Green Bay: East (920) 465-3790 • West (920) 494-4936 | Neenah (920) 722-2466

Shawano (715) 524-8266 | Stevens Point: East (715) 341-1600 • Express (715) 341-1576 • South (715) 341-1576 | Weston (715) 355-4050