

COMMUNIQUE

WPS-Medicare Vendor/Billing Service of the Month

HIGHLIGHTED ELECTRONIC BILLING SERVICE OF THE MONTH

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Product: Healthcare Billing Specialists of Wausau offers specialized insurance processing to SUPPORT the healthcare provider and their staff.

Number of Clients Submitting Electronically: Healthcare Billing Specialists has been in business since July 1, 1991. They currently have 16 clients in Wisconsin who submit claims electronically to WPS-Medicare.

Product Features:

- . Complete accounts receivable reports.
- . Aged account, carrier, patient collection reports.
- . Individual/Family patient statement billing.
- . Insurance filing. Electronic and paper.
- . Subsequent claim filing, secondary, tertiary, etc..
- . Tracer claim activity via-fax.
- . Patient recall reports.
- . True open item payment reconciliation.
- . Insurance education and staff support.

Services: Healthcare Billing Specialists provides SERVICE and INSURANCE KNOWLEDGE. Their staff has over 30 years of experience in the insurance industry, which allows them to provide clients with updated information on insurance carrier needs and requirements. On the provider's behalf, Healthcare Billing Specialists acts as an "Insurance Specialist", and interprets all industry requirements applicable to each practice setting. Their up front review and screening procedures produce "clean claims", which is demonstrated by the fact that Healthcare Billing Specialists currently enjoys over a 99% acceptance rate with Medicare. In addition, Healthcare Billing Specialists is pleased to be the first electronic biller of Chiropractic claims to WPS-Medicare.